

# Welcome to the Police Healthcare Scheme

The PHS is committed to continually improving all aspects of our customer service and would greatly appreciate your comments on the below points:



- 1 When initially considering healthcare cover, how easy did you find it to access information about our scheme?

- 2 How was your experience in talking to the PHS office?

- 3 How informative did you find your application pack? Was there anything missing that would have assisted your application?

- 4 Overall, was there anything that the PHS could have done differently to make your application process easier?

Name:

Collar/Warrant Number:

Date:

**Thank you very much for taking the time to complete this form.  
Please return to the following address, fax or email:**

Police Healthcare Scheme,  
Guardians House, 2111 Coventry Road, Sheldon, Birmingham, B26 3EA

f: 0121 700 1111 e: rachel@policehealthcare.co.uk